



## **Q4FY21 Hospice PEPPER Review Webinar Questions and Answers**

### **GENERAL**

**Q: What does the percentile number on the compare tab mean?**

A: Percentiles indicate how a hospital's target area percent compares to the target percents for all hospitals in the respective comparison group. For example, if a hospital's jurisdiction percentile is 80.0, 80% of the hospitals in the Medicare Administrative Contractor (MAC) comparison group have a lower percent value than that hospital.

**Q: Which departments can utilize the Program for Evaluating Payment Patterns Electronic Report (PEPPER) data?**

A: The PEPPER can be shared with any department within your facility that may be interested in the data or find the data useful. Most often, contacts in the quality assurance, medical coding, billing, or administration departments will download the report initially.

**Q: I am new to PEPPER. How many years are covered in the PEPPER?**

A: The Q4FY21 PEPPER presents data from 2019, 2020, and 2021.

**Q: What is the difference between a skilled nursing facility and a nursing facility?**

A: Generally, skilled nursing facilities provide care by registered nurses in a medical setting under a doctor's supervision. Skilled nursing facilities can also include rehabilitative services from licensed physical, occupational, or speech therapists. Nursing facilities provide care by licensed practical nurses and nurse aides under the supervision of a registered nurse. The nursing facility generally provides "custodial care," which focuses on activities of daily living.

**Q: When are PEPPERS released?**

A: PEPPERS are released every spring, usually at the beginning of April.

**Reference:**

[\*What's the Difference Between a Skilled Nursing Facility and a Nursing Home?\*](#) AARP Medicare Plans from United Healthcare. [Aarpmedicareplans.com](http://Aarpmedicareplans.com).