



Q4FY21 *Critical Access Hospital* PEPPER Review Webinar Questions and Answers

GENERAL

Q: If our jurisdiction percentile is 100 for a target area, does that mean we have the highest target area percent of all hospitals in the jurisdiction?

A: Yes. If a hospital has a percentile of 100 on the Compare Targets Report, it means that the hospital has the highest target area percent when compared to all hospitals in the comparison group (i.e., nation, jurisdiction, or state).

Q: What does the percentile number on the compare tab mean?

A: Percentiles indicate how a hospital's target area percent compares to the target percents for all hospitals in the respective comparison group. For example, if a hospital's jurisdiction percentile is 80.0, 80% of the hospitals in the Medicare Administrative Contractor (MAC) comparison group have a lower percent value than that hospital.

Q: How can I find out who is the Health Care Quality Information Systems (HCQIS) Access Roles and Profile (HARP) Security Administrator on file for our facility?

A: To identify the HARP Security Administrator for your facility, log into HARP at harp.cms.gov.

Q: Which departments can utilize the PEPPER data?

A: The PEPPER can be shared with any department within your facility that may be interested in the data or find the data useful. Most often, contacts in the quality assurance, medical coding, billing, or administration departments will download the report initially.