

PEPPER User's Guide

- Documentation of claims eligible for inclusion
- Target area numerator and denominator definitions
- Guidance on how to use PEPPER and how to interpret PEPPER findings
- Available at PEPPER.CBRPEPPER.org for each provider type from the home page and from the “Training and Resources” section

For assistance with PEPPER:

- Visit PEPPER.CBRPEPPER.org for the PEPPER User's Guide, recorded training sessions and reference materials.
- If you need individual assistance, click on "Help/Contact Us" and submit your request through the Help Desk. Complete the form, and a staff member will respond promptly to assist you.
- Please do **not** contact any other organization for assistance with PEPPER.

Join our email list to receive updates on training and PEPPER [distribution](#).
Provide your feedback on PEPPER.

[Join Now!](#)

Welcome to PEPPER Resources

PEPPERresources.org is the official site for information, training and support related to the Program for Evaluating Payment Patterns Electronic Report (PEPPER).

PEPPER provides provider-specific Medicare data statistics for discharges/services vulnerable to improper payments. PEPPER can support a hospital or facility's compliance efforts by identifying where it is an outlier for these risk areas. This data can help identify both potential overpayments as well as potential underpayments.



Success stories: How your peers have used their PEPPER

[Go to Success Stories](#)

SHORT-TERM ACUTE CARE HOSPITALS

- [User's Guide \(PDF, 28th Edition\)](#)
- [Training & Resources](#)
- [PEPPER Distribution - Get Your PEPPER](#)

CRITICAL ACCESS HOSPITALS

- [User's Guide \(PDF, 9th Edition\)](#)
- [Training & Resources](#)
- [PEPPER Distribution - Get Your PEPPER](#)
- [Map of CAH PEPPER Retrievals by State](#)

HOME HEALTH AGENCIES

- [User's Guide \(PDF, 4th Edition\)](#)
- [Training & Resources](#)
- [PEPPER Distribution - Get Your PEPPER](#)
- [Map of HHA PEPPER Retrievals by State](#)

HOSPICES

- [User's Guide \(PDF, 9th Edition\)](#)
- [Training & Resources](#)
- [PEPPER Distribution - Get Your PEPPER](#)
- [Map of Hospice PEPPER Retrievals by State](#)

INPATIENT PSYCHIATRIC FACILITIES

- [User's Guide \(PDF, 9th Edition\)](#)
- [Training & Resources](#)
- [PEPPER Distribution - Get Your PEPPER](#)

INPATIENT REHABILITATION FACILITIES

- [User's Guide \(PDF, 10th Edition\)](#)
- [Training & Resources](#)
- [PEPPER Distribution - Get Your PEPPER](#)

LONG-TERM ACUTE CARE HOSPITALS

- [User's Guide \(PDF, 14th Edition\)](#)
- [Training & Resources](#)
- [PEPPER Distribution - Get Your PEPPER](#)
- [Map of LT PEPPER Retrievals by State](#)

PARTIAL HOSPITALIZATION PROGRAMS

- [User's Guide \(PDF, 7th Edition\)](#)
- [Training & Resources](#)
- [PEPPER Distribution - Get Your PEPPER](#)

SKILLED NURSING FACILITIES

- [User's Guide \(PDF, 8th Edition\)](#)
- [Training & Resources](#)
- [PEPPER Distribution - Get Your PEPPER](#)
- [Map of SNF PEPPER Retrievals by State](#)

This website is developed and maintained by RELI Group, under contract with the Centers for Medicare & Medicaid Services to provide comparative data reports to providers and to Medicare Administrative Contractors in support of efforts to reduce Medicare fee-for-service improper payments.

For information about the availability of auxiliary aids and services, please visit: <http://www.medicare.gov/about-us/nondiscrimination/nondiscrimination-notice.html>.