# PEPPER Sessions Chapter 10 Help Using PEPPER

During this session, I'm going to review the resources that are available to help you understand and use your PEPPER. The first place to go when you need some help using your PEPPER is the PEPPER User's Guide. We've developed PEPPER User's Guide for each type of PEPPER available, and each includes documentation of the types of claims that are eligible for inclusion in the PEPPER.

We also have the specific target area numerator and denominator definitions clearly spelled out in each of those user's guides. The user's guide also provides information on how the data are analyzed for inclusion in the PEPPER, how to use the PEPPER, and suggestions on how to interpret the PEPPER findings. User's guides are available at the PEPPER.CBRPEPPER.org website. For each provider type, you can access them from the homepage, and they're also available on the Training and Resources section for each provider type.

Also available on our website, we have the recorded training sessions that you can access at your leisure, as well as other reference materials. You'll find a sample PEPPER out there and other materials that could help you interpret your PEPPER.

If you find that you need individual assistance, click on the Help/Contact Us tab and submit your request to the Help Desk. Complete the form, and a member of our team will respond promptly to assist you. Please do not contact any other organizations for assistance with PEPPER.

This is a screenshot of our homepage. You can be the Help/Contact Us tab small at the top right part of the screen. We also have a feedback mechanism for PEPPER because we are interested in your feedback on the PEPPER. In the gray bar there on the left side of the screen, second row, provide your feedback on PEPPER.

We also have assembled stories that providers have shared with us on how they have had success using PEPPER to support their operation. So please take a look at all of the resources that are available on our website. But if you still need assistance or have a question, contact us directly through our Help Desk.